

## Service Bulletin

SB # 272

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By: Service/JNP

- ☐ Generally
- ☐ Dishwashers
- ☐ Bedpan Washer Disinfectors
- ☒ Instrument Washer Disinfectors
- ☒ Process Solution
- ☐ Catering

- ☐ To be exchanged as soon as possible
- ☐ To be exchanged at the next maintenance
- ☐ To be exchanged at the usual service interval
- ☒ Information

## Touch Panel - New Component

Our supplier has introduced a new component to the production of the touch panel ref. no. 2908305, which is used in IQ4/MAT LD100, IQ5/MAT LD500, IQ6/LD1000 and IQ10.

The new component requires a change in the software, which means that you have to install a new kupgrade file if you install the new model of touch screen.

Please submit at ticket at team.ken.dk to get the correct kupgrade file.

Below the difference in the new and old screens is shown.

Old model named GLG0611A-FPC:



New model named GQG1660B-FPC:



These instructions are intended for guidance purposes only. They have been developed to support authorised technicians, trained by KEN HYGIENE SYSTEMS A/S, or by a KEN HYGIENE SYSTEMS A/S approved training partner, with the installation and maintainance of, products manufactured by KEN HYGIENE SYSTEMS A/S.

The instructions are subject to change without notice.