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SKYTRON EXCEL LIGHTS: NOTICE OF OBSOLESCENCE

Through a mix of continual innovation and proven solutions, Skytron is committed to meeting the advancing needs of the healthcare market. For more than 40 years, Skytron has led the industry in new product introductions. Due to the dynamic needs of the healthcare industry as well as Skytron's commitment to bringing the proper solutions to the market, all products must become obsolete after a certain period of time.

Skytron's Excel lights were produced between 1985-1991. Effective immediately, all Excel lights are obsolete.

Skytron Product Lifecycle

Typically, Skytron products have a sales lifespan lasting between 5 and 15 years, contingent upon technological advancements. At the end of a product's sales life, the product is discontinued. Skytron's policy is to provide both service support and parts replacement for up to 10 years post discontinuation. This policy is subject to change based upon advances in technology which may not allow for the support of parts throughout the entire 10 year period. After the 10 year period or the depletion of available parts, the product will be deemed obsolete and will no longer be supported.

Like discontinuation, Skytron's obsolescence policy relates to both product parts and servicing.

Up until obsolescence, Skytron will always provide replacement parts and technical support, including the certification of authorized service technicians for all current and discontinued products. Skytron certified technicians are continually advised on the lifecycle status of all products. In accordance with the GMP and FDA policies, Skytron does not support non-certified service or rebuilding of Skytron products, nor does the company condone the use of aftermarket parts for current or obsolete products. Skytron's policy is in compliance with Good Manufacturing Practices (GMP) and subject to the review of the FDA for compliance.

Please let me know if you have additional questions.

Regards,

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